

## CUSTOMER SUCCESS MANAGER

### Key Accountabilities

You will lead the Customer Success & Support Team and manage the continuous effort to ensure the strength of the customer's solutions.

Accountable for the Customer Success Cloud, and for the development of the internal and customer-facing aspects, with assistance from the technical team.

### Qualifications

We are looking for a highly motivated and passionate person. Self-driven problem-solving attitude and a curious mind, willing to learn more and help others. You need to thrive in a fast-paced environment.

Experienced with designing, developing, deploying, and supporting large technology solutions. Knowledgeable and experienced in creating solutions that leverage cloud technologies.

### Experiences Required

- Years of success in complex program management is required.
- Experience in cloud and software/services solutions.
- Microsoft Azure technology knowledge.
- Experience in managing stakeholder relationships.
- Knowledge of market trends and competitive insights preferred.
- Understanding of partner ecosystems.
- BSc/MSc degree, including Computer Science/Engineering
- Excellent English language skills.

### What can you expect from us?

At Zurface Group, you meet passionate and dedicated colleagues who want to succeed with you. You get an exciting job in a dynamic growth company with a strong team spirit. We believe in a flat management structure where you have the freedom to take responsibility.

### About Zurface Group

Since 2012, Zurface Group has specialized in the design and development of digital solutions for minimizing the spread of infection and improving the indoor climate. We are a science-based company focusing on providing the best SaaS solution and customer experiences. Our solutions are developed in close collaboration with our users and leading experts.

If the above arouses your interest, send us an application and your CV. We evaluate the applications on an ongoing basis.

Any questions about the position can be addressed to CEO, Jarl Christensen by email: [jc@zurface.com](mailto:jc@zurface.com). Mobile: +45 6160 4222.

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